

# FRONTMATEC

Protect your investment  
and secure your future profit  
with After Sales Services





## How do you maintain maximum up-time, high performance and best price for meat?

The answer is scheduled service combined with the know-how of experienced skilled service specialists, who can ensure that your equipment is in optimal condition, can maintain maximum up-time and high performance for you to achieve best price for meat.

With local presence, skills and dedication, Frontmatec service technicians - many of them with a life-time of experience within the red meat industry - can respond quickly, ensuring you a low mean time to repair and with that, an efficient production and continuously improved yield.

In short, the key to your success, is a proven and successful combination of tailored after sales services, know-how, experience and skilled craftsmanship.



## SERVICE AGREEMENT

### Better return on your investment

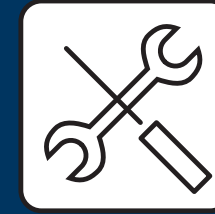
Wear and tear is a normal and inevitable consequence of daily operation and for you to maintain best price for meat, regular scheduled service and maintenance is a significant factor.

With a tailored service agreement of scheduled services at fixed rates, you are ensured a well maintained plant with equipment in optimal condition, performing at its best and resulting in improved yield.

Obtain even more value from your service agreement by including other after sales product solutions, described in the following.

#### Values for you

- Extend life-time of equipment
- Maximize operation efficiency
- Fixed rates - no unpleasant surprises
- Yield improvements



## SPARE PARTS PACKAGE

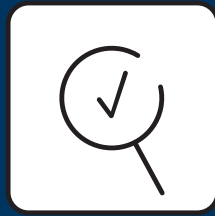
### Spare parts play a key role

In the daily maintenance of equipment, the value of spare parts is often underestimated. Not getting the attention they deserve, can end up being costly.

To avoid that the tiniest spare part ends up being the most expensive one and to have a high level of service and maintenance with an efficient production, we advise you to stock a recommended spare part package covering critical wear and tear parts for your equipment.

#### Values for you

- Secure up-time on daily maintenance and repairs
- High and consistent performance of your equipment
- Low mean time to repair
- Optimizes labor and spare parts costs



## INSPECTION

### An opportunity for increased profit

Your productivity is only as good as your equipment and to achieve best price for meat, your equipment has to be in excellent condition.

Scheduled inspections ensures that your equipment has a high standard, optimized performance and results in improved yield and prolonged life-time of your entire plant.

From the inspections performed by skilled Frontmatec technicians you will receive reports with comprehensive information and service equipment recommendations.

#### Values for you

- Increased profit
- Minimize repair cost
- Prolonged life-time of equipment
- Optimal performance and condition of equipment



## TECHNICAL SUPPORT 24/7

### We are here to help!

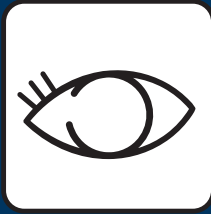
361 days a year experienced engineers and PLC specialists are ready to assist you around the clock with remote support on Frontmatec equipment.

With a 24/7 technical support agreement you are guaranteed online support whenever you need it.

To ensure you re-gain control and achieve optimal performance of your equipment, you have the option to get remote support on PLC software - both logistic PLC and built-in machine PLC - MES software, as well as the option to get phone support for mechanical and electrical installations.

#### Values for you

- Profitable running production
- Maintained up-time
- High level of troubleshooting
- Fixed rates



## CONNECTED SERVICE

### Stay a step ahead

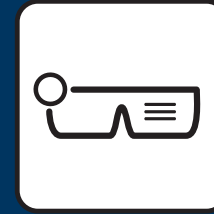
Overall efficiency is the key to a profitable production and one of the reasons why Frontmatec software specialists designed and developed Connected Services. A specialized tool that can predict faults and prevent breakdowns, even before they occur.

With real-time monitoring, high level of data security, collected and analyzed data, our specialists are able to provide you with unique information to perform predictive maintenance, which ensures you an efficient production and yield improvements.

#### Values for you

- Maximum operation efficiency
- Condition monitoring of equipment
- Predictive maintenance
- Increased profit and yield





## SMART GLASSES

### Through the **eyes of an expert**


Working smarter to increase up-time and lower costs are daily goals that need to be met.

Via smart glasses we can provide you with hands-free, real-time, remote support. In case of emergencies or to assist you with daily maintenance tasks, the Frontmatec technician will be right by your side, looking over your shoulder, guiding you through the repair process and giving you live troubleshooting and the real-time support, needed to restore your production fast.

#### **Values for you**

- Increased productivity
- Low mean time to repair
- Maximum up-time
- Fast return on investment

# FRONTMATEC



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